

## Pipette Service Order Form

Select One Service Level	Verification*	Calibration	Calibration PLUS	Accredited ISO 17025
Manual Single Channel Pipettes	\$24	\$35	\$40	\$49
Electronic Singles, Repeaters, Dispensers	\$25	\$40	\$45	\$52
6 Channel Pipettes (manual/electronic)	\$40	\$40	\$45	\$52
8 Channel Pipettes (manual/electronic)	\$40	\$60	\$65	\$138
12 Channel Pipettes (manual/electronic)	\$40	\$70	\$75	\$168
Motorized Controller	\$25	\$40	N/A	N/A

### Service Includes

Leakage, Functional & Calibration Check	included	included	included	included
Preventive Maintenance (PM) **	n/a	included	included	included
As Found Readings	4x2	n/a	4x2	4x2
As Left Readings	n/a	4x2	4x2	10x2
Calibration Report***	CAL Report	CAL Report	CAL Report	ISO Cert.
Comprehensive CAL Label	included	included	included	included

### Options

3rd Point Reading	As Found	<input type="checkbox"/> \$3	n/a	<input type="checkbox"/> \$3	<input type="checkbox"/> \$3
	As Left	n/a	<input type="checkbox"/> \$3	<input type="checkbox"/> \$3	<input type="checkbox"/> \$5
3rd Point Reading Per Channel	As Found	<input type="checkbox"/> \$3	n/a	<input type="checkbox"/> \$3	<input type="checkbox"/> \$3
	As Left	n/a	<input type="checkbox"/> \$3	<input type="checkbox"/> \$3	<input type="checkbox"/> \$5
Extended 10x2 Readings (per channel)	As Found	<input type="checkbox"/> \$5	n/a	<input type="checkbox"/> \$5	<input type="checkbox"/> \$5
	As Left	n/a	<input type="checkbox"/> \$5	<input type="checkbox"/> \$5	included
Multi-Channel Readings (per channel)	As Found	<input type="checkbox"/> \$5	n/a	<input type="checkbox"/> \$5	<input type="checkbox"/> \$5
	As Left	n/a	<input type="checkbox"/> \$3	<input type="checkbox"/> \$5	included
DNA/RNA Decontamination (per pipette)	n/a	<input type="checkbox"/> \$10	<input type="checkbox"/> \$10	<input type="checkbox"/> \$10	<input type="checkbox"/> \$10
Printed copy of GMP/GLP Cal Cert.	<input type="checkbox"/> \$3	<input type="checkbox"/> \$3	<input type="checkbox"/> \$3	ISO Cert.	

\* If pipette fails Verification, maintenance service will be performed for an extra \$20 (single) or \$35(multi) charge per pipette.

\*\* PM (Preventive Maintenance) includes new Seal & O-ring as specified by manufacturer, piston polishing, thorough inside & outside cleaning.

\*\*\* Included with returned pipettes / Uncontrolled copy of GMP/GLP available online at no charge. The laboratory implements the shared risk approach as defined in ILAC G8 when making compliance statements.

### Calibration Cycle

MONTHS UNTIL NEXT CALIBRATION (Default is 6 Months)

☐ 3 Months ☐ 6 Months ☐ 12 Months ☐ Custom

☐ PIPETTE QUANTITY

☐ 24 HOUR SERVICE (\$5 Per Pipette)

☐ Pipettes that require rare parts may be delayed. If repair exceeds \$60 per pipette you will be notified upon your request.

Calibration Warranty: 90 days labor / 1 year installed parts.

PIPETTES WERE DECONTAMINATED FROM RADIOACTIVE, CHEMICAL AND BIO HAZARDOUS MATERIALS WITH AN APPROPRIATE SOLUTION

CUSTOMER SIGNATURE

*List Pipettes and Notes on Reverse Side or Attach Your Pipette List.*

### Customer Information

FULL NAME

PHONE

E-MAIL

BILLING E-MAIL

FAX

### PAYMENT INFORMATION

PO NUMBER OR CREDIT CARD NUMBER

EXP DATE

/  ☐ Master Card ☐ Visa ☐ Amex

MY QUALER ACCOUNT (optional)

MY PIPETTE.COM ACCOUNT (optional)

PROMO CODE (optional)

**BILL TO ADDRESS** ☐ Check if same as "SHIP TO ADDRESS"

COMPANY NAME

DEPARTMENT

ADDRESS

CITY, STATE & ZIP CODE

### CUSTOMER SHIPPING ADDRESS

COMPANY NAME

DEPARTMENT

ADDRESS

CITY, STATE & ZIP CODE

### Shipping/Handling Options

☐ USE MY CARRIER AND MY ACCOUNT # FOR SHIPPING

Carrier

Account #

**FREE SHIPPING WITH:** 5 or more for Calibration  
Domestic shipping only 10 or more for Verification

For smaller quantities, shipping is \$11 each way

Overnight Shipping (each way) ☐ \$28  
Continental USA (other areas call for quote)

